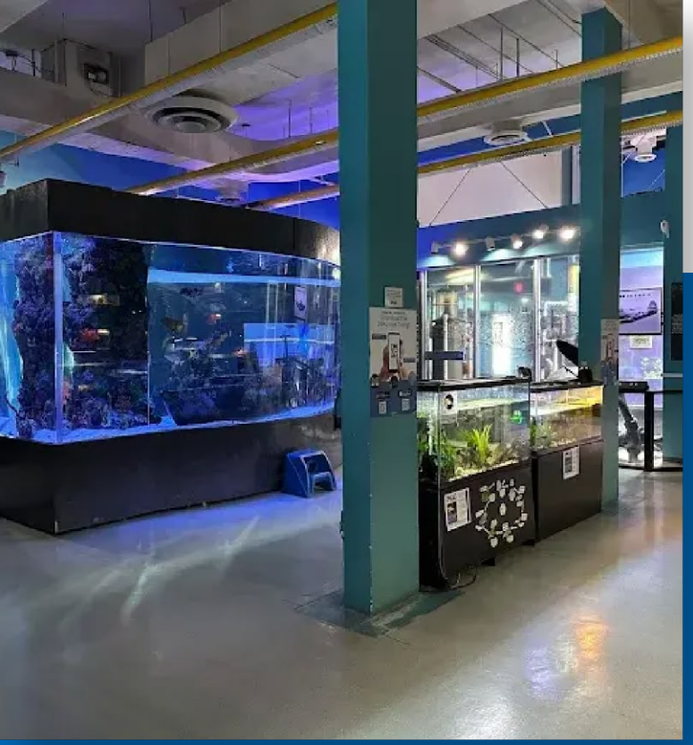


Client Success Story | Non-Profit

How IMAG Built a Reliable, Secure IT Foundation with Entech

IMAG History & Science Center is a nonprofit that prepares people for 21st-century skilled work through education and interactive experiences. After becoming independent from city-managed IT in 2017, IMAG partnered with Entech to design and run a secure, reliable technology environment aligned to a nonprofit budget.

Problem

- Transitioning from city-managed IT required building an independent technology environment.
- Limited support and slow response times made technology challenges difficult to resolve.
- Cloud-based operations depended on reliable connectivity and system availability.
- Growing cybersecurity risks required stronger protection and oversight.

Solution

Entech helped IMAG build its IT infrastructure from the ground up and now provides fully managed IT, cybersecurity, and cloud support. With proactive monitoring, responsive service, and recommendations tailored to nonprofit budgets, Entech keeps technology reliable, secure, and aligned with IMAG's mission.

Outcome

- Reliable systems support daily operations and high visitor traffic.
- Responsive IT support minimizes operational disruptions.
- Stronger cybersecurity protection reduces exposure to evolving threats.
- Technology investments align with nonprofit budget constraints.
- Staff can focus on education and community impact rather than IT management.

> Theyunderstand how we operate and can recommend what's needed at a price that's appropriate for a nonprofit.

Matthew Johnson
Executive Director
IMAG History & Science Center

Services

- **Cybersecurity & Threat**
- **Detection Managed IT**
- **Cloud Infrastructure**

By the Numbers

99.9%+
System Uptime

24/7
Security Monitoring

2017
Partnership Began

entech
entechUS.com